



Clinic Covid-19 Standard Operating Procedures

If Face to Face treatment is undertaken we will screen for Covid-19 to identify risk and if you are displaying any symptoms of Covid-19 or any cough or cold like symptoms please do not attend your appointment.

Vulnerable group clients advised to consider the risk of attending for treatment for own safety, but if deemed necessary to be offered an appointment at the start of the day to minimise exposure to other clients

Clients will be advised of the risk of face to face consults compared to video and the procedures which will be in place so that the client can make an informed choice to attend or not.

Appointments are staggered to reduce cross-over of clients in waiting area.

The following procedure will apply after initial screening has been met:

All clients will be re screened on entry to the clinic

Client asked not to arrive early before their allocated appointment time.

Only one person in the room per treatment session unless there is a need to be accompanied, children advised not to come with parents if possible.

Personal possessions to be kept to a minimum inside the clinic and we ask that you leave any non-essential bags at home.

Hand sanitisation on arrival.

Minimal contact / communication with the reception team will be encouraged.

Payment by card / contactless/ bank transfer where possible but we will accept cash if no other method possible

Therapists will minimise contact within 2 metres distance by doing the subjective assessment from 2m away and showing exercises with social distancing observed.