

## 9 Step Plan

1. We shall be significantly increasing the level and frequency of cleaning for our clinic. Our clinic will be undergoing regular deep cleans to ensure we maintain highest levels of hygiene within the clinic. Industry recommended disinfectant cleaning products will be used to minimise the risk of contamination.
2. Face to face appointments is be offered to patients where effective treatment cannot reasonably be carried out remotely and at patient request
3. All patients and staff are advised not to attend our clinic if they are displaying possible signs of COVID-19 or if they should be self-isolating under current government guidelines. Patients and staff will be screened before their appointment to ensure they do not have any Covid-19 symptoms
4. The waiting room and appointment times will be organised to ensure social distancing guidelines can be maintained (2 metres are kept between patients)
5. Our clinicians will be wearing all the necessary PPE subject to current PHE guidelines.
6. We will be operating a staggered appointment system to minimise the number of patients and staff in the clinic al area at one time
7. We will be altering our hours to spread the flow of patients evenly throughout the day
8. Between each patient we will allow time to clean all surfaces using disinfectant and change the necessary PPE
9. We can guarantee you these measures will not affect your standard of care.